

JUNE 2017

*“A forum for the exchange of information and ideas relating to claims law.”*

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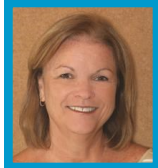
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# NEWS!



## Welcome from SCLA President

*By: Marilyn O'Brien, President, Society of Claim Law Associates*

It is my great pleasure to greet you as the newly elected Society of Claim Law Associates (SCLA) President for the 2017-2019 term. I earned my SCLA designation in 2001 and most recently held the Society position as Executive Vice President and have served as a Trustee for three terms. As the Society moves into its 25th year, I am excited to continue building on all of the hard work conducted in the past in providing continuing educational resources and opportunities to our SCLA members.

I would also like to take this opportunity to introduce my fellow Board of Trustee members elected for the 2017-2019 Term:

- Melissa Studeny, SCLA - Executive Vice President
- Laura Stengl, SCLA - Vice President Administration
- Phil Coniglione, SCLA - Treasurer

Priorities of the Board are to continue providing access to helpful industry resources through invitations to webinars and publications, encouraging the use of outlets, such as the SCLA LinkedIn Group, that allow members to network and brainstorm with each other, and regularly delivering valuable information to our members that can benefit them professionally. I encourage all members to take advantage of all the offerings of the Society and welcome ideas and feedback to help strengthen the organization.

I also want to extend a huge thank you to the Society's Immediate Past President, my friend and fellow Allstate colleague, Bryan Kelley for all of his hard work and leadership during his term as President. The organization has become stronger because of your dedication and I look forward to continuing the excellence you created.

If you are not an SCLA member yet, please click [here](#) for a membership form. Membership is \$60 a year.

Thank you for your continued support, enthusiasm and commitment to the Society of Claim Law Associates. I look forward to working with you all!

## Launch of Digital E-Books Began February 27th!

AEI is pleased to announce that on February 27<sup>th</sup>, 2017 our claims law textbooks began being supplied in a digital format. Immediately upon enrollment, students are able to access their E-books from their Student Record Account and begin reading the materials without having to wait for the textbooks to arrive in the mail. Students currently enrolled will also have access to the new digital textbooks.



*“We understand our students lead very busy lives and we value the time they devote to their AEI coursework, so we want to provide the e-learning format for their convenience,”*

stated Amy Koernig, AEI President.

### **Key Highlights of Digital E-Books:**

- *Have access to E-book immediately upon enrollment.*
- *E-book accessible from any tablet, desktop computer or smart phone.*
- *Students will forever have access to that textbook edition.*
- *Even if students are currently enrolled they will be provided access to the E-book.*
- *E-book will automatically open to last page viewed*
- *Hard-copy versions of textbooks will still be available during enrollment process for a shipping charge of \$30 for a full program and \$10 for an individual course.*

If you have any questions or would like more information, please contact AEI at 800-631-8183 or [aei@aeiclaimslaw.com](mailto:aei@aeiclaimslaw.com) or visit [www.aeiclaimslaw.com](http://www.aeiclaimslaw.com).

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The Society of  
Claim Law  
Associates (SCLA)



## Share Your Good News/Updates!

New job, awards, accomplishments or even helpful claims tips you want to share with your fellow SCLA colleagues? Let us know and we'll include them in the next SCLA newsletter and on our social media outlets. Send submissions to Corinn McBride, [cmcbride@aeiclaimslaw.com](mailto:cmcbride@aeiclaimslaw.com)

# Claims Professionals Take Over the “Big Easy”

## *Over 160 attended the Claims Education Conference in New Orleans*

AEI designees descended on New Orleans from May 16-19, 2017 for the Annual Claims Education Conference. This 4-day conference provided value-added services to all attendees by including a complementary blend of both claims law and soft skills training. Time was set aside for some fun networking events also, such as the riverboat dinner cruise, swamp tour, and dine-around, as well as many other activities. During the conference, claims professionals who between October 10, 2015 and April 16, 2017 earned an AEI designation were recognized at the Designation Conferment on Wednesday, May 17th.

Distinguished Conferment Speaker, Deborah Callahan, SCLA Gold, gave an inspiring speech to the designees about the importance of the SCLA designation in the ever changing insurance world. Deborah has been with Washington Schools Risk Management Pool, an insuring organization for Washington State public schools, for 22 years and serves as the Executive Director/CEO. Deborah earned her SCLA in 2002 and has always been a strong supporter of AEI and the Society of Claim Law Associates. Her involvement with the SCLA Board of Trustees began in 2005, holding various positions including, SCLA President from 2009-2011. Following her tenure on the Board she was awarded with the “President’s Choice Award” for outstanding leadership. Deborah is still an active member of the SCLA, presently serving on the Board Nomination Sub-Committee, as well as an advocate for continuing education through AEI.



*Corinn McBride, Executive Director of SCLA presenting Distinguished Conferment Speaker, Deborah Callahan with thank you gift for her inspirational words to the designees and for her years of support to AEI and SCLA. Melissa Studeny SCLA, Executive Vice President of SCLA Board, Bryan Kelley, SCLA, Immediate Past President of SCLA and Betty Roberts, SCLA, Past President of SCLA look on.*

***SAVE THE DATE!***

**Claims Education Conference / New Orleans / May 8-11, 2018**



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## For your information...

- Society of Claim Law Associates (SCLA): Are your annual dues up to date? Yearly dues are \$60. Click [here](#) for more information.
- Customized frames are available for your SCLA certificate. To order your frame, click [here](#).
- AEI students who have achieved their SCLA designation can earn the SCLA Silver Award by completing a fifth program and the SCLA Gold Award by completing a sixth program. There is a \$100 discount on the full tuition for any program taken beyond the SCLA.
- Remember our counselors are available to assist students as they progress through their programs. If students have questions or are looking for help in understanding the materials, our counselors are available by phone (toll-free 1-800-631-8183) Monday through Friday, 9:00a.m.-5:00p.m. (EST).
- If significant time has gone by and you have not completed your coursework, please call our office at 800-631-8183 and ask to speak about the "Reinstatement Process." For a small fee you can return to your coursework and complete your designation.
- The Claims Law Guide includes relevant claims law information for each state and the District of Columbia. The Guide is revised annually by the professional staff of American Educational Institute and is only accessible to dues paid SCLA members.

**FUTURE**

*Next newsletter will be December 2017 & will have more information about the annual conference*